

Development

- " the data is not realtime "
- "They will show a bus icon 'in real time' on the map, on its way to your stop, then suddenly, it will disappear."
- "This app is impossible as route information is extremely poor, with very little attempt made to show details of specific lines (origin, route, operator, etc.)"

UI feedback

- "It says I missed my train, when I'm actually sitting on it."
- "This app is way too busy. It does not allow pinning all needed bus lines."
- "Badly designed. Makes things 100x more complicated and confusing. Won't give me times or clear directions."

Frustrations

- " I can never tell if I have an active trip "
- "It tracks the starting point, not the bus."
- " Mute button is confusing "
- "Doesn't always display the right information."
- " You have to zoom and scroll around to find the bus you're currently on. It tracks the starting point "
- " The UI is quite confusing "

Preferences

- "There are also excessive notifications about GPS signal, upcoming stops, elevator being out of station with no way to choose which ones I want to configure a custom notification sound"
- "There was no way to change payment method once I'd entered it."
- "I'd like to set my service manually and sign into my transit system account first."
- "The app does not allow me to view the past routes."